



Gapuwiyak Culture and Arts Accommodation

Lot 241 Nanangay street, Gapuwiyak NT 0880

Terms and Conditions 2019

All bookings are accepted on the basis that guests have read, understood and agree to abide by the *Terms and Conditions* and to act in accordance with *Yolŋu and Gapuwiyak Protocols*.

How to Book / Quotes and Reservations

Bookings can be made via email to contact@gapuwiyak.com.au or by calling us on (08) 89879110

Accommodation rates

\$220 per night for use of one bedroom

\$330 for use of both bedrooms max 4 people

Booking and payment policy

Bookings will not be confirmed until Gapuwiyak Culture and Art has received payment in full.

Payment process:

Pay by credit card over the phone. Please call 08 89879110 or 0438853849 and have your credit card ready.

Alternatively you can pay by EFT

1. Send an email with your booking request or Purchase Order to contact@gapuwiyak.com.au;
2. We will reserve your booking and email you an invoice for payment;
3. For EFT our Wetpac bank details are :
ACC NAME: Gapuwiyak Culture and Arts Aboriginal Corporation
BSB: 035304
ACCOUNT: 263379
4. Include our invoice number in the EFT transaction reference field;
5. Please email us: with a copy of your banks payment receipt so we can confirm your booking.

Full payment is required within 7 days of booking. Bookings will be confirmed by email once payment has been received in full.

Cancellations

Payments are not refundable if your stay is cut short.

All cancellations must be made in writing to Gapuwiyak Culture and Arts Aboriginal Corporation.

Cancellations received in writing 48 hours prior to the booking will be refunded less a \$50 cancellation fee.

Within 48 hours of check-in time, cancellations are subject to a 100% cancellation fee.

Arrival and Departure

Check in time for all bookings is from 2pm unless otherwise negotiated.

Check-out time for all bookings is 10am. We may be able to store your belongings in the Art Centre after this time if you need.

Late departures past 10am will incur a fee based on the time of exit, unless otherwise agreed with Gapuwiyak Culture and Arts Aboriginal Corporation prior to check-out.

Extending your stay

We will do our best to accommodate extensions to your stay. However, these cannot be guaranteed and are subject to other bookings in place.

Keys

Please email or text us on 0438 853849 by 10am on the day of your booking to make prior arrangements for collecting keys. All guests and tenants are responsible for the safekeeping of keys. All keys are to be returned upon departure. Any missing keys will be charged to the guest or tenant.

Number of occupants and permitted use

Accommodation: All accommodation (short term and long term) must ONLY be used for private use and to accommodate the number of guests stated on your booking confirmation or tenancy agreement.

Cleaning

All bookings are accepted on the basis that all clients treat the property with the same respect as their own home and should maintain the cleanliness of the property in accordance with these Terms and Conditions.

Gapuwiyak Culture and Arts Aboriginal Corporation reserves the right to access the property for the purpose of undertaking property checks and cleaning services.

A clean will be carried out on check out and the cost is included in your total booking amount.

If a property is found to be left in an unreasonable state at check out, there may be excess cleaning charges involved. This will be determined on a case to case basis and a member of our team will contact the guest to advise of any excess cleaning charge

Damage

Whilst you are in occupation, you are fully responsible for all breakages and damage caused to the property, its furniture and fittings, as well as any consequent loss suffered by Gapuwiyak Culture and Arts Aboriginal Corporation. Any such breakages, damage or loss must be reported immediately to Gapuwiyak Culture and Arts Aboriginal Corporation and paid for prior to departure.

Failure to comply with this condition will result in a debit of any such costs and expenses being charged to you.

Smoking inside premises

There is no smoking inside any of Gapuwiyak Culture and Arts Aboriginal Corporation accommodation, office or shared spaces, in accordance with the relevant laws and regulations. If in doubt please follow the non-smoking signs on-site or ask any of Gapuwiyak Culture and Arts Aboriginal Corporation staff.

If it is found that a smoke smell prevents Gapuwiyak Culture and Arts Aboriginal Corporation from re-letting the accommodation or office space, additional room charges will be charged to you.

Personal property

Please remember to take your personal property and belongings with you upon your departure. Gapuwiyak Culture and Arts Aboriginal Corporation accepts no responsibility whatsoever for any such items left behind.

Visitors

Guests are responsible for the behaviour and actions of their visitors whilst on the premises.

Visitors are not allowed to stay overnight. Additional fees may apply and are at the discretion of Gapuwiyak Culture and Arts Aboriginal Corporation to determine on a case by case basis.

Alcohol and other drugs

The possession, consumption, sale or supply of any drug which is prohibited or restricted is STRICTLY PROHIBITED at Lot 241.

Gapuwiyak is a 'restricted area' or 'dry community'. NO ALCOHOL IS PERMITTED in Gapuwiyak or surrounding areas.

At no time should you bring alcohol with you when travelling to or visiting Gapuwiyak. Strict penalties will apply for those caught not adhering to this term.

The possession and/or consumption of alcohol or any other restricted drug or substance will result in immediate eviction and be reported to the Police. No refund will be given for the remainder of any booking.

Volatile substances

Gapuwiyak has a Management Plan that controls the possession, sale and supply, use and storage of volatile substances that can cause individuals and communities harm.

Volatile substances give off fumes or vapours that when inhaled, can cause significant side effects and damage to the users brain over a period of time. Volatile substances include but are not exclusive of the following:

- intoxicating fuels for vehicles (petrol);
- butane gas (lighter fluids);
- aerosol paints and sprays (spray paint);
- glue; and
- correction fluids.

If you have any volatile substances, you MUST look after these products, keep them contained and use them only for authorised purposes. For more information visit: <http://www.eastarnhem.nt.gov.au/visiting-community-info/>.

Unauthorised possession, sale and supply, use and storage of volatile substances may result in immediate eviction. No refund will be given for the remainder of any booking.

Functions

No functions (including bbq's) may be conducted at the property unless you have prior written permission from Gapuwiyak Culture and Arts Aboriginal Corporation. Additional fees may apply. Should you wish to hold a function please come and speak to Gapuwiyak Culture and Arts Aboriginal Corporation.

You will be responsible for cleaning all areas used immediately after the function has finished. Additional fees will apply if additional cleaning is required to be determined at the discretion of Gapuwiyak Culture and Arts Aboriginal Corporation. You will also be responsible for any breakages or damage incurred and these will be charged to the guest/tenant.

Pets and animals

No pets are allowed either onto the grounds of the property nor inside the accommodation under any circumstances. Any pets found in accommodation properties will result in a termination of your booking and additional cleaning charges will be made.

Please DO NOT encourage or feed local cats or dogs.

If animals are hanging around or you are worried about an animal, please let Gapuwiyak Culture and Arts know. Shutting the gates is the best way to keep animals out of the premises.

Parking and security

Tenants and/or guests shall only park vehicles on the premises in specifically designated areas. Visitors of guests/tenants are not allowed to park vehicles on the premises. For your security gates should be shut and locked at night and when there is no one at the premises during the day.

Heavy vehicles (other than 4WDs) and equipment associated with business usage cannot be parked or stored at Lot 241 without prior written permission from Gapuwiyak Culture and Arts Aboriginal Corporation.

Camp fires

Campfires are a great place to gather and share a cup of tea and stories but please use common sense to ensure your and everyone else's safety.

A camp fire may be lit outside ONLY in the designated fire place and at your own risk. Please have a 10L bucket of water nearby for safety. You MUST NOT use any of the good kitchen pots and pans on the camp fire.

Completely extinguish fire with water when you have finished using it. DO NOT leave a lit campfire unattended at any time.

Yolŋu and Gapuwiyak Protocols

Please read the Yolŋu and Gapuwiyak Protocols section of this document, which will help to make your stay and time in Gapuwiyak more comfortable, enjoyable and safe.

If you need or would like any advice or more information please ask the Gapuwiyak Culture and Arts directors and staff who are keen to help and support you.

The Gapuwiyak Culture and Arts Centre also provides cultural advice and information and is an important place to visit to learn about Yolŋu culture, and to purchase art and espresso coffee.

Disclaimer

By accepting the booking, you acknowledge and agree that Gong-Dal Aboriginal Corporation will not be held responsible nor liable for any injury or loss suffered by the tenants, guests, their invitees or visitors whatsoever or howsoever caused:

- whilst I/we are in occupancy of the accommodation due to my/our failure to comply with the Term and Conditions;
- due to negligence on my/our /their part.
- as a result of insects or wildlife in or around the accommodation site. All occupants are to take specific care at all time and requested not to approach any wildlife under any circumstances.

Yolŋu and Gapuwiyak protocols

While in Gapuwiyak, you are requested to observe and work within Yolŋu protocols. Remember you are on Yolŋu land.

Different world views

Yolŋu perceptions, priorities and preoccupations are different from those of mainstream Australia. Be patient, and try to leave at home your expectations of how things are learnt, and how events should run. Traditionally Yolŋu learn by observation, by looking and listening. Asking too many questions can be inappropriate. So, when you have questions, choose them carefully and thoughtfully.

Old people

Treat the old people with the greatest of respect – they hold the knowledge and the power.

Dress

Please be conscious that dress standards in Gapuwiyak may often vary from what is considered acceptable at your home. By dressing conservatively you will avoid the possibility of causing offence. Too much skin on display or tight clothing can draw inadvertent attention that is not appropriate. Women generally wear longer, loose and flowing skirts with a singlet or t-shirt. It is also important to protect yourself from sunburn, sunstroke and dehydration. Plan a sensible wardrobe, practical and covered shoes and include a hat and sunscreen to protect you from the elements.

Visiting homes

Respect Yolŋu people's personal space. If visiting someone's home it is polite to approach slowly and to call out from the gate. People usually will not enter someone's yard unless they have been invited to do so. Walking a little way into the yard in order to be heard is usually OK but be aware there may be cheeky dogs who do not take kindly to strangers. It is best to be accompanied by a Yolŋu person when visiting. It is usually regarded as invasive and rude to walk straight up to the front door and knock.

Walking around

Sticking to the roads and walking paths is important to ensure you're not stumbling across cultural space. Ask if there are any restricted areas. It is unusual for a Yolŋu person to go for a walk on their own. Usually people have a 'bamara' or companion with them. If you want to walk for exercise, it is always best to go with someone. This is about showing respect for culture and the land and it is also a safety issue. Wild buffalo wander in the bush around Gapuwiyak and sometimes in the town itself, and there is almost always the possibility of crocodiles near waterways.

Walking or jogging for exercise

If you want to walk, jog or run for exercise, most people walk or jog around the airstrip. It is about 3 km around the outside. It is always a good idea to exercise with a companion, and to wear loose and discrete clothing e.g. wear loose, longer shorts even over bike pants and/or a long, baggy t-shirt. It is also a good idea to carry water with you.

The lake

Usually you may walk and sit freely on the community lawn area in front of the lake but it is best not to walk around the lake unless you are accompanied by a Yolŋu or local person. Ask first if you are not sure. Some parts of the lake are sacred. Although children sometimes swim in the lake, it is not generally not regarded as a good idea. This is for a number of reasons including the possibility of crocodiles, the quality of the water, and out of respect for the land and water of the lake.

Road blocks

Roads may be blocked for ceremonial purposes. This can happen in the town and also out bush. In the township, there will often be a sign saying 'Ceremony' – but not always. Never drive around a purposefully built road block. If you are not sure – ask a Yolŋu person before you proceed.

Photographs

Please exercise courtesy and sensitivity when taking photographs. Always seek the permission of the subjects if taking close-ups, or photographs of small groups. Do not photograph children unless a parent or adult has given you permission.

Driving, swimming or fishing in nearby areas

You should always check and ask permission of land owners before you venture onto their country. If you want to go out bush, it is best to go with a Yolŋu person or family. Make sure you have local permission to be on country, even if you have a permit from the NLC. There are some good fishing spots and nice freshwater swimming places nearby that you can visit. Ask a local and follow their directions and advice. Again, it is always best to go with a local, especially the first time. Always ask if there are any crocodiles in the area.

Crocodiles

Crocodiles inhabit freshwater and saltwater areas in Arnhemland. Always take great care when near waterways. If you don't know, ask and check about crocodiles before going to a swimming or fishing hole. There is always the chance of crocodiles in Arnhemland water ways – BOTH freshwater and saltwater crocodiles inhabit freshwater billabongs, swamps, creeks and rivers. Saltwater crocodiles are also found in mangrove areas, estuaries, beaches and the sea.

Cheeky dogs

Dogs pretty much rule the roads in Gapuwiyak and will not move for anyone. So be careful if you are driving around. There are some 'cheeky dogs' in Gapuwiyak. These dogs can be aggressive towards people walking past. It's a good idea to ask Goŋ-Däl or local people if there are any cheeky dogs around you need to be aware of. Nearby locals or owners will usually intervene and help control the behaviour of 'cheeky' dogs. Ask people for advice or assistance if you are worried. You can carry a thin 'walking' stick as a deterrent but the best way to avoid cheeky dogs is to drive.

Permits

Gapuwiyak is Aboriginal land. Yolŋu are the traditional owners of north east Arnhem Land. They are also recognised as owners of this land under Australian law through the Aboriginal Land Rights Act (NT) 1976. Permits are required to enter Aboriginal land. The Northern Land Council manages permits to Enter Aboriginal Land. See www.nlc.org.au for requirements and forms.

Road Safety

If you plan to commute to Gapuwiyak via the central Arnhem highway from please take care. A high clearance four wheel drive vehicle is essential for guests travelling this route. Be sure to engage 4WD on all dirt roads. Roads are unsealed and there are some river crossings, large corrugations and the roads are prone to washouts. Do not swim at the river crossings as salt water crocodiles inhabit these areas. Be particularly careful at night – buffaloes and other animals can stray on to the road.

Be sure to drive to the conditions at all times. DO NOT SPEED! Carry plentiful food, fuel and water, spare tyre(s) and a puncture repair kit.

Be sure to check road conditions before departure <http://www.ntlis.nt.gov.au/roadreport/>

Fuel in Gapuwiyak is only available from the East Arnhem Shire bowser. It uses an EFTPOS facility to purchase fuel.